Just the Facts

**MVHS & WYNN HOSPITAL** 

There's so much happening in healthcare in our region – at times it's hard to stay updated! That's why Just the Facts is being reinvigorated. This weekly publication, published on Tuesdays, will provide you with the latest information about MVHS and the Wynn Hospital!



## **TOPIC FOR TUESDAY, JULY 15, 2025:**

## **Department Spotlight: Town of Webb Medical Office**

The Mohawk Valley Health System (MVHS) has been a partner in care in the Town of Webb (TOW), Old Forge and surrounding communities for many years.

The MVHS Town of Webb Medical Office offers family medicine services to patients of all ages. Its primary care physicians and providers serve the local community and those who visit the community with expert medical care. The following services are offered at this medical office:

- Annual physical exams
- Cancer screenings
- Preventative family medicine
- Sick patient exams
- Routine blood tests
- Routine screenings
- Chronic condition care
- Well woman visits
- Health and wellness
- Behavioral health services.

#### Seasonal Hours - New for 2025!

The MVHS Town of Webb Medical Group has extended its hours for the summer months (July 5, 2025 to August 30, 2025):

- Monday and Friday from 8:30 a.m. to 7 p.m.
- Tuesday through Thursday from 8 a.m. to 4 p.m.
- Saturdays from 8 a.m. to noon.
  - o Lab and Imaging services are also available on Saturdays during the seasonal hours.

Patients can make an appointment by calling 315-369-6619 during regular business hours (Monday through Friday from 8 a.m. to 4:30 p.m.) or through their MyChart account. Walk-ins are also accepted!

# Recognized as a NYS Patient-Centered Medical Home by the National Committee for Quality Assurance (NCQA)

One of the highest designations available for primary care practices, it demonstrates that the medical practice has invested in the tools, systems and processes needed to deliver high quality and patient-centered coordinated care.

### Accessing Healthcare Services in Old Forge/Town of Webb

It's important for both residents and visitors to know how to access healthcare in Adirondack towns such as Old Forge and Town of Webb. The following provides what to do if there is an emergency and what emergency and primary care resources are available.

### In Case of Emergency - Immediately Call 911

- This call will be answered by a Herkimer County dispatcher, and based on your location they
  will send an ambulance from one of four ambulance companies, including Old Forge Volunteer
  Ambulance Corps, Raquette Lake and Town of Inlet.
- The responding medical personnel will determine if your injury or condition requires air transport. In certain circumstances, the 911 dispatcher will automatically put a helicopter on standby based on the nature of the emergency and emergency service personnel will utilize one of the two air medical services – Mercy Flight Central or LifeNet, both of which are located in Rome, New York.
- Depending upon the severity of your injury or illness, you will be either driven by ambulance or air lifted to the Wynn Hospital, or another area hospital.