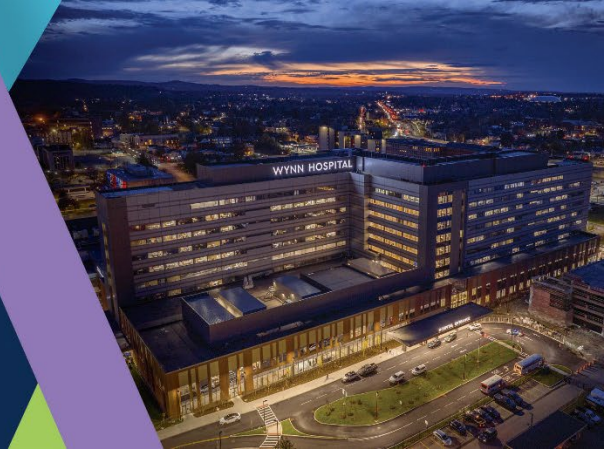


# Just the Facts

MVHS & WYNN HOSPITAL

There's so much happening in healthcare in our region – at times it's hard to stay updated! That's why Just the Facts is being reinvigorated. This weekly publication, published on Tuesdays, will provide you with the latest information about MVHS and the Wynn Hospital!



## TOPIC FOR TUESDAY, JUNE 3, 2025:

### Department Spotlight: Revenue Cycle Services

As we recognize **Revenue Cycle Week**, which takes place June 2-6, 2025, let's acknowledge and celebrate the dedication, expertise and behind-the-scenes efforts of our incredible Revenue Cycle teams. Thank you to our Revenue Cycle team for your dedication, resilience and stewardship.

Revenue Cycle management is the process healthcare organizations use to manage the financial operations related to billing and collecting revenue for medical services, negotiating contracts and ensuring accuracy and compliance.

Each area plays a vital role in ensuring the financial health of our organization and supporting the care we provide to our patients and residents.

Here is a breakdown of each department and what they do!



Cody White, AVP,  
Revenue Cycle



Sean Phelan,  
Senior Director

### Revenue Cycle Leadership

Our Revenue Cycle Leadership team guides strategy, supports their teams, drives innovation and ensures alignment across departments and care settings. From navigating complex regulations and implementing technology solutions to mentoring staff and fostering collaboration, their leadership ensures alignment and keeps patient-centered values at the forefront.



### **Managed Care Contracting**

This team secures the agreements that define our reimbursement and relationships with payers. Their negotiation skills, market insight and contract management efforts have a direct impact on our financial sustainability and our ability to offer accessible care across the community.

Benjamin Jenkins,  
Contract Analyst

### **Provider Enrollment**

This team ensures that our providers are accurately and efficiently enrolled with payers so they can begin delivering care and receiving timely reimbursement. Their work is essential to getting providers credentialed quickly, keeping our operations compliant and enabling uninterrupted patient access.



Belinda Grossi,  
Manager



Marissa Burnup,  
Credentialing Specialist



Allison Fleury,  
Credentialing Specialist



Andrea Klumbach,  
Credentialing Specialist

## **Epic IT Analysts**

Our Epic IT Analysts are the backbone of the systems that support billing, claims and collections. Their deep understanding of workflows, data integrity and system optimization allows us to operate efficiently and adapt to ongoing regulatory and payer changes. Their partnership is critical to maintaining smooth and scalable processes across the enterprise.



Joan Collins,  
Manager



Dzenita Duric, HIM  
Application Analyst II



Kim Lorraine, Claims  
Application Analyst III



Belkisa Nuhanovic, HB  
Application Analyst



Danielle Palmieri, PB  
Application Analyst II



Kamwe Paw, PB  
Application Analyst



## Revenue Integrity

This team plays a pivotal role in ensuring our charges are accurate, complete and compliant. From maintaining the charge master to reviewing documentation and coding practices, their attention to detail safeguards the organization's revenue while supporting transparency and fairness for patients.



Adele O'Donnell,  
Manager



Allysa Nellis, Charge  
Application Analyst



Lori Usyk, Charge  
Application Analyst II

## Long-Term Care Billing

Billing for long-term care is complex and ever-changing, but this team navigates those challenges with expertise and care. Their commitment ensures that our skilled nursing facilities are reimbursed appropriately, so we can continue to deliver high-quality care to our residents.



Adele O'Donnell,  
Manager



Meghan Morley,  
Billing Specialist



Molly Way, Billing  
Specialist



Teresa Merritt,  
Administrative  
Secretary

### **Administrative Support**

Administrative support provides essential clerical, secretarial and organizational support to help facilitate the smooth functioning of the Revenue Cycle Department. Different tasks include managing schedules, handling communication and ensuring efficient operations.