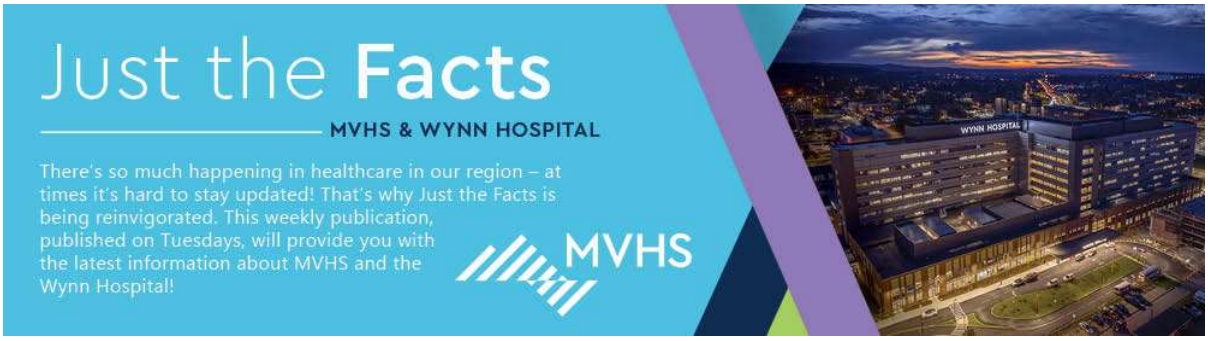

TOPIC FOR TUESDAY, APRIL 8, 2025

Department Spotlight: Patient Access Services

Patient Access Services (PAS) encompasses many front-end operations in healthcare including registration, appointment scheduling and insurance authorizations. PAS also has a team that helps patients sign up for Medicaid services.

What kind of patients do you help?
We work with all patient populations including outpatient, inpatient, ambulatory surgery and Emergency Department patients.

Where are you located?
The PAS team is in many locations including the Medical Arts Building, Faxton Campus, Medical Office Building on State Street in Utica and in three separate areas within the Wynn Hospital.

How many employees work in Patient Access Services?
95.

Did you know?
Patient Access service professionals are recognized during Patient Access Week, which is celebrated March 30 through April 5, 2025.

Below are photos of the PAS team from last week's celebration of Patient Access Week.

EXIT