

# Just the Facts

WYNN HOSPITAL

Each week, "Just the Facts" provides information about a key aspect of the Wynn Hospital being built by Mohawk Valley Health System (MVHS). It is designed to keep our medical staff, employees and volunteers updated and to share with family, friends and neighbors so we keep our community informed about how we're transforming healthcare in our region.



## TOPIC FOR TUESDAY, NOVEMBER 7, 2023:

### *Wynn Hospital Updates*

#### **Patient Move**

It's just over a week since our successful move into the Wynn Hospital! On Sunday, October 29, 2023, in just over 9.5 hours, we moved 226 patients into the Wynn Hospital from St. Luke's and St. Elizabeth – that's around 24 patients an hour! Quite amazing. And a big thank you to our EMS partners (and 22 ambulances!) who were integral in the move and to HCR, the moving company that orchestrated everything. We appreciate you!

#### **ORs Are Up and Running!**

I'm pleased to say that the air handling issues in the ORs have been resolved and the New York State Department of Health (NYSDOH) certified that we can resume surgeries, IR procedures and cardiac procedures. In fact, this morning before 8 a.m. there were more than 30 patients who used the free valet service as they were coming in for surgical procedures.

#### **Emergency Department**

This past week, our new Emergency Department treated nearly 1,500 patients – talk about hitting the ground running!

#### **Rumor Control**

Yesterday, we held a press conference in part to alert the community that our ORs are now open. But, we also wanted to convey a message to the community: Don't believe the many rumors going around about the Wynn Hospital and to those distributing the incorrect information – stop it!

I was joined by Dr. Maxime Berube from our ED, Board Chair Greg Evans and Board Member Hon. Norman Siegel and together we discussed the group of individuals in our community who are spreading rumors, misinformation, and downright lies. These are disgruntled employees, former employees and those who have opposed this hospital to begin with.

While they think they may be hurting or tarnishing the Wynn Hospital and its reputation – you want to know who they are really hurting? The members of this community – they are unnecessarily scaring people about the care delivered in this beautiful new healthcare facility. They are belittling and calling into question the clinical competence and caring of our staff. They should be ashamed.

The opening of New York's newest hospital, right here in our community, should be a moment for our community to come together and strengthen healthcare in our region. Instead, so many have been spreading viscous lies and doing their utmost to try and make this hospital a failure. Why would anyone want to do that?

It's not okay – the Board of Directors and our team at MVHS will not allow this to continue. These people are the ones responsible for harming our community – they have not contributed one positive thing to healthcare in

our community or in revitalizing our community. All they do is sit in their chairs and criticize. We're telling you that we've had enough.

And to our community members, we implore you to tune out this idle chatter and ugly rumor mongering. We are here for you as we always have been. And now, we have a state-of-the-art hospital in which to provide care – how amazing is that!

**A few reminders:**

- **Emergency Department (ED):** The Wynn Hospital ED is open at 440 Columbia Street, Utica. For all other services, please use the main entrance at 111 Hospital Drive, Utica.
- **Free Valet Parking -** The Wynn Hospital offers free valet parking from the main entrance for patients and visitors (as well as for those who need handicap accessible parking). Patients and visitors **are strongly encouraged** to use valet parking as the only available parking lot for patients/visitors is Lot B until the parking garage opens in March 2024. NOTE: the distance from parking Lot B to the front door of the Wynn Hospital is about a half-mile.
- **Visiting Hours at the Wynn Hospital -** General visiting hours are from 10 a.m. to 8 p.m. Please note that all visitors will be asked for identification (typically a driver's license), which will be used to generate a badge.
- **Medical Records -** Patients seeking their medical records can call 315-801-8250 or you can get more information and a form to complete on the MVHS website at: [mvhealthsystem.org/medical-records](http://mvhealthsystem.org/medical-records). Patient medical records and the medical records office are located at the St. Elizabeth College of Nursing, 2215 Genesee Street, Utica.
- **Laboratory Services -** There is NO outpatient blood draw station/lab at the Wynn Hospital. Locations for all MVHS outpatient labs are available on the [MVHS website](#).

**Services That Continue on the MVHS St. Luke's and St. Elizabeth Campuses:**

*The Center for Rehabilitation and Continuing Care Services* building will remain open on the St. Luke's Campus after the move. Services contained in this building include: Rehabilitation and Nursing Center, Inpatient Rehabilitation Unit and Home Care Services.

*The St. Luke's Professional Office Building* will continue to house some professional services, such as physician offices (MVHS surgical and neuroendovascular offices), until early 2024 when the new Medical Office Building downtown is complete. Impacted patients will receive direct communication as we get closer to the move date.

*The St. Elizabeth College of Nursing, Sleep Center, Health Information Management/Medical Records and MVHS Finance/Billing Office* will remain on the St. Elizabeth Campus.