Just the Facts" provides information about a key aspect of the Wynn Hospital being built by Mohawk Valley Health System (MVHS). It is designed to keep our medical staff, employees and volunteers updated and to share with family, friends and neighbors so we keep our community informed about how we're transforming

TOPIC FOR TUESDAY, NOVEMBER 14, 2023:

Wynn Hospital Parking/Direction Reminders

This is the beginning of our third week at the Wynn Hospital and I'm so happy to hear from employees that every day it gets a little easier. As I've said to many of you, this is such a big undertaking. Be patient. If every decision you make is in the interest of patients, it will be the right decision. I also am hearing from physicians and patients that they like the building. And I appreciate the support of the medical staff as we work through changes and new processes. Sharing your experience allows us all to learn and focus on making improvements. Thanks for that!

For this week's Just the Facts, we wanted to send a reminder for our community members on parking and directions to the appropriate entrance for the Wynn Hospital.

Addresses – The addresses below should now work in Google Maps; however, we are still waiting for the section of Lafayette Street in front of the hospital to be renamed Hospital Drive on the maps. We continue to work with other mapping applications to correct the directions.

- Main Entrance Address: 111 Hospital Drive, Utica.
- Emergency Department Entrance: 440 Columbia Street, Utica

Visiting Hours at the Wynn Hospital

General visiting hours are from 10 a.m. to 8 p.m. Please note that all visitors will be asked for identification (typically a driver's license), which will be used to generate a badge.

Free Valet Parking

The Wynn Hospital offers free valet parking from the main entrance for patients and visitors (as well as for those who need handicap accessible parking). Patients and visitors **are strongly encouraged** to use valet

parking. The only available parking lot for patients/visitors is Lot B (see map below) until the parking garage opens in March 2024. NOTE: the distance from parking Lot B to the front door of the Wynn Hospital is about a half-mile.

