Just the Facts

WYNN HOSPITAL

Each week, "Just the Facts" provides information about a key aspect of the Wynn Hospital being built by Mohawk Valley Health System (MVHS). It is designed to keep our medical staff, employees and volunteers updated and to share with family, friends and neighbors so we keep our community informed about how we're transforming healthcare in our region.

TOPIC FOR TUESDAY, AUGUST 29, 2023:

MVHS

What kind of security measures will there be at the Wynn Hospital and campus?

Maintaining the safety of our staff, volunteers, patients and visitors is a key priority for our organization. We worked with Securitas, a national security firm which we contract with for security services, to conduct a safety and security assessment at the Wynn Hospital site to determine the resources necessary to ensure a safe and secure environment.

Here are some of the security measures for the Wynn Hospital and surrounding campus:

- There are only two entrances to the hospital: the front door and the Emergency Department (ED) entrance. Both entrances have security officers and weapons detection systems. Every single individual coming through our doors will be expected to go through the weapons detection system and to have an employee badge or obtain a badge from the visitor management system (patients and visitors) that will be at the front desk and the ED. Vendors will continue to use the Symplr system for badges.
- There are many locations throughout the Wynn Hospital that require badge access including units such as ICU, Maternity, Psych and the ED. The building was designed based on a front of house/back of house concept meaning everyone has access to front of house (i.e. Cafeteria, Gift Shop, etc.) while only employees will have access to back of house locations with the use of their badge. The safety associates (who will become guest services associates at the Wynn) will be escorting visitors and patients to their locations.
- The ED has a designated area for local law enforcement to provide another level of security.
- The Wynn Hospital has more than 325 security cameras and a centralized Security Operations Center where the cameras will be monitored 24/7.
- A security officer will be at the front entrance and the ED entrance 24/7.
- Security officers will be both inside the Wynn Hospital and patrolling outside on the campus, including the parking garage. Resources are being added to strengthen security staffing at the new hospital.

As we do now, we will be monitoring our safety and security measures and making adjustments to resources as necessary.