Just the Facts

WYNN HOSPITAL

Each week, "Just the Facts" provides information about a key aspect of the Wynn Hospital being built by Mohawk Valley Health System (MVHS). It is designed to keep our medical staff, employees and volunteers updated and to share with family, friends and neighbors so we keep our community informed about how we're transforming healthcare in our region.

TOPIC FOR TUESDAY, JUNE 6, 2023:

MVHS

Wynn Hospital Training Kicks Off This Month

In February 2021, we kicked off our Operational Readiness Planning which was our approach to prepare staff to work in a brand new building. The Ops Readiness structure is outlined to the right. We are now moving to the Orientation Execution phase, which is very close to the final piece – the patient move into the Wynn Hospital!

We have more than 2,000 people to be educated and trained not only on the layout of the new hospital, but how the various departments will interact with each other and how to use of all the new equipment and technology.

This month, we will begin using a few floors in the Wynn Hospital for training as construction will be completed in these areas. Construction will be complete at the end of August, at which point, we can begin training throughout the hospital.

Operational Readiness Phases / Structure

Operational Readiness & Transition Planning Infrastructure
Guiding Principles/ Design Precepts & Dept Drawing / Equipment List Review; Work Plan Kick-Off
Department Scope Development
Patient Flow
Staff / Department Workflows
Operations Manual Development
Initiate Staff - Community Communications - Marketing/Events
Education Department Integration
Supply Chain - Delivery process, Par Levels
Non-Clinical Support Integration into Clinical Units
Clinical Support Department Integration into Clinical Units
Prototype Room Set Up in Core Departments
Walk in the Life / Mock Scenario Development / Logistics
Departmental Level Training Plan
Orientation Execution
Mock Scenario Execution
Patient Move & - Post-Move Assessment / Closeout Report

Leaders from departments such as Nursing, Imaging, Lab, Pharmacy, Respiratory Therapy, Registration, Case Management, IT, Nutrition Services and Rehabilitation have already met with the Ops Readiness team to learn about the process for educating staff and to start planning. These leaders will identify representatives from their departments to become trainers who will then train the rest of the staff.

Areas included in the education are: a generic hospital tour, department specific tours, equipment training, "Day in the Life" for the department staff, patient flow, teaming sessions, mock scenarios, IT and Telecommunications and updating policies and procedures.

This is just the start of an intense educational program that will ensure everyone is ready to go on the day we move patients!