Who can enroll in SNH?

You may join SNH if you:

- Are at least 18 years of age or older
- Reside in Oneida or Herkimer Counties
- Are eligible for Medicaid
- Will require Community-Based Long Term Care Services for a continuous period of 120 days.

Call 315-624-4545 for your first step to a conflict-free evaluation. Or, you can call New York Medicaid Choice directly at 1-888-401-6582 or TTY at 1-888-329-1541.



What kind of service can l expect?

The care manager is available 24 hours a day, seven days a week to answer questions, provide assistance with services at home or assist with hospital discharge needs. Call 315-624-HOME (4663).

How is SNH paid for?

SNH services are provided at no cost to Medicaid-eligible members (unless they have a required Medicaid spenddown). This managed long-term health care plan is covered by New York State Medicaid to support the option to better improve your health and well-being at home.

Free Interpreter Services

Interpreter services are available upon request.

How do I obtain more information?

Visit us online at mvhealthsystem. org/snh or call 315-624-HOME (4663).

ICAN

ICAN helps people in New York's Managed Care Plans who receive long term care services. Their help is free, confidential and independent. Call 844-614-8800 TTY Relay Service: 711



SENIOR NETWORK HEALTH Center for Rehabilitation and Continuing Care Services 1650 Champlin Avenue

Utica, NY 13502 Toll Free Number: 888-355-4764

www.mvhealthsystem.org/snh

06/18

Senior Network Health





Staying in your own home gives you a stronger sense of independence and well-being.

Senior Network Health (SNH) is an alternative to traditional nursing home care. It is a managed longterm health care plan for individuals who need assistance with day-to-day health maintenance and support activities, but want to live in the comforts of home with the caring faces of family and friends nearby.



Unlike traditional home care services, SNH is structured around personalized care management and an extensive number of community-based, long-term care services. Our nursing professionals will create and coordinate a plan of care that is designed to fit each member's individual care needs.

Among the quality services offered and coordinated by SNH:

- Adult Day Health Care or Social Day Care
- Audiology Hearing Exams and Hearing Aids
- Consumer Directed Personal Assistance Program (CDPAP)
- Dental Care
- Durable Medical Equipment and Medical/Surgical Supplies
- Environmental and Social Supports
- Foot Care (Podiatry)
- Home-Delivered and Congregate Meals

Services continued...

- Home Health Care
- ♦ Home Health Aides
- Medical Social Services
- ♦ Nursing
- Occupational, Physical and Speech Therapies (OT, PT, ST)
- Home Safety Modifications
- Housekeeping
- Skilled Nursing Home Services
- Nutrition Counseling
- Medication Management
- Optometry Eye Exams and Glasses
- Personal Care Aides
- Personal Emergency Response Systems (PERS)
- Personalized Care Management
- Private Duty Nurses
- Prosthetics and Orthotics
- Rehabilitation (OT, PT, ST) provided in settings other than home
- Respiratory Therapy
- Transportation (Non-Emergency)
- Care Management
- Telehealth
- Hospice room & board charges



$\star \star \star \star$

SNH is the highest rated Managed Long-Term Care plan in Central New York with four stars and has the highest member satisfaction for 2016.