Signing Up

Step One
In your internet browser, go to https://mychart.mvhealthsystem.org/MyChart.

Step Two
Click on the **Sign Up Now** link under where it says, "*New User?*"

Step Three
Enter your MyChart Activation Code which appears at the bottom of your "After Visit Summary." Also enter the last four digits of your Social Security Number and your Date of Birth as indicated and click Next.

If you do not have an activation code or it has expired, you can get one from your MVHS Primary Care Office or look for "No Activation Code?" and click just below this on the "SIGN UP ONLINE" box. Complete all fields for your demographic information and you will be signed up based on this information. (You will have had to have some association with MVHS to be able to use this method of MyChart to sign up.)

Step Four
On the "Choose an Username and Password" screen, choose your username, password and security question. Be sure to write them down and keep them in a secure place.

If you need assistance, call the MVHS IT Help Desk at 315-624-6990.

Happy Together

Happy Together allows patients to connect their MyChart account(s) with other organizations to their MVHS MyChart. This means patients will be able to see their health information from all organizations where they have a MyChart account in one place.

Information such as medications and allergies from outside organizations will be visible in MVHS MyChart once the MyChart accounts are connected. Patients may also be able to see test results, message providers and schedule appointments with organizations connected through MyChart - if the outside organization allows for that functionality.

For any questions or assistance, please contact the MVHS IT Help Desk at 315-624-6990.

MVHS
Mohawk Valley Health System

MVHEALTHSYSTEM.ORG/MYCHART

MyChart
MVHS Patient Portal

MVHS
Mohawk Valley Health System

MVHS MyChart

Mohawk Valley Health System (MVHS) MyChart allows for secure online access to your electronic medical record (EMR). Important health documentation from your doctor is stored in MyChart and patients are able to find health information such as lab results, appointment information, medications, immunizations and more. MyChart provides you with the same information your doctor sees.

For more information about MyChart, please ask your attending nurse or provider.

View Medical Information
Access your medications, immunizations, allergies and medical history. Obtain test results online to avoid waiting for a phone call or letter.

Keep In Contact With Your Physician
Staying in touch with your physician is as simple as sending an email that is more private and secure. Request your medication renewals online.

Manage Your Appointments
Request an appointment, view details of your upcoming appointments or review details of your past appointments.

Access Your Child's Records
Link your children's accounts to your account to conveniently view immunization records and request upcoming appointments.

Security
MyChart is password-protected and placed on an encrypted connection so your information is safe from unauthorized access.

Renew Prescriptions
MyChart allows for you to request prescription refills online.

MyChart Care Companion
This function provides reminders to patients to complete tasks. This will be set up by the provider if it applies to the patient's care.

Happy Together
This function allows patients to see thier health information from other organizations. See the back of this brochure for more information.

MyChart App
If you have an iPad, iPhone or an Android smart phone, you can access your MyChart account via the free MyChart application. Wherever you are, you have easy access to your medical information. You can find the MyChart app by searching for MyChart in the App Store or Google Play.